

CHAPTER ONE – ELECTRONIC SURVEY

1.1 METHODOLOGY

PROS Consulting conducted an on-line survey (powered by SurveyMonkey) for a better understanding of the characteristics, preferences, and satisfaction levels of Great Neck Park District users. The survey was available from May 5th through July 7th 2019 and received a total of 572 responses.

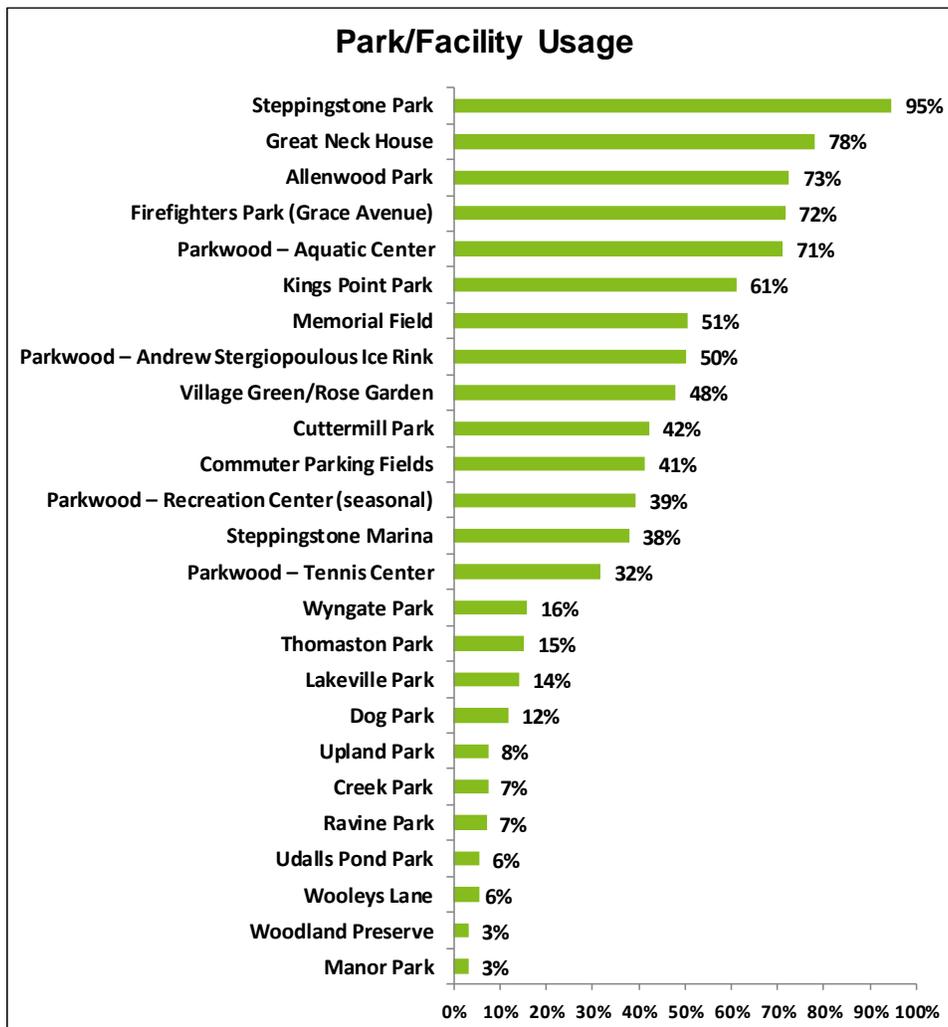


The on-line survey emulated the statistically-valid survey questions distributed by ETC. This allowed residents not randomly selected for the ETC survey the opportunity to be part of the community input process.

1.2 FINDINGS

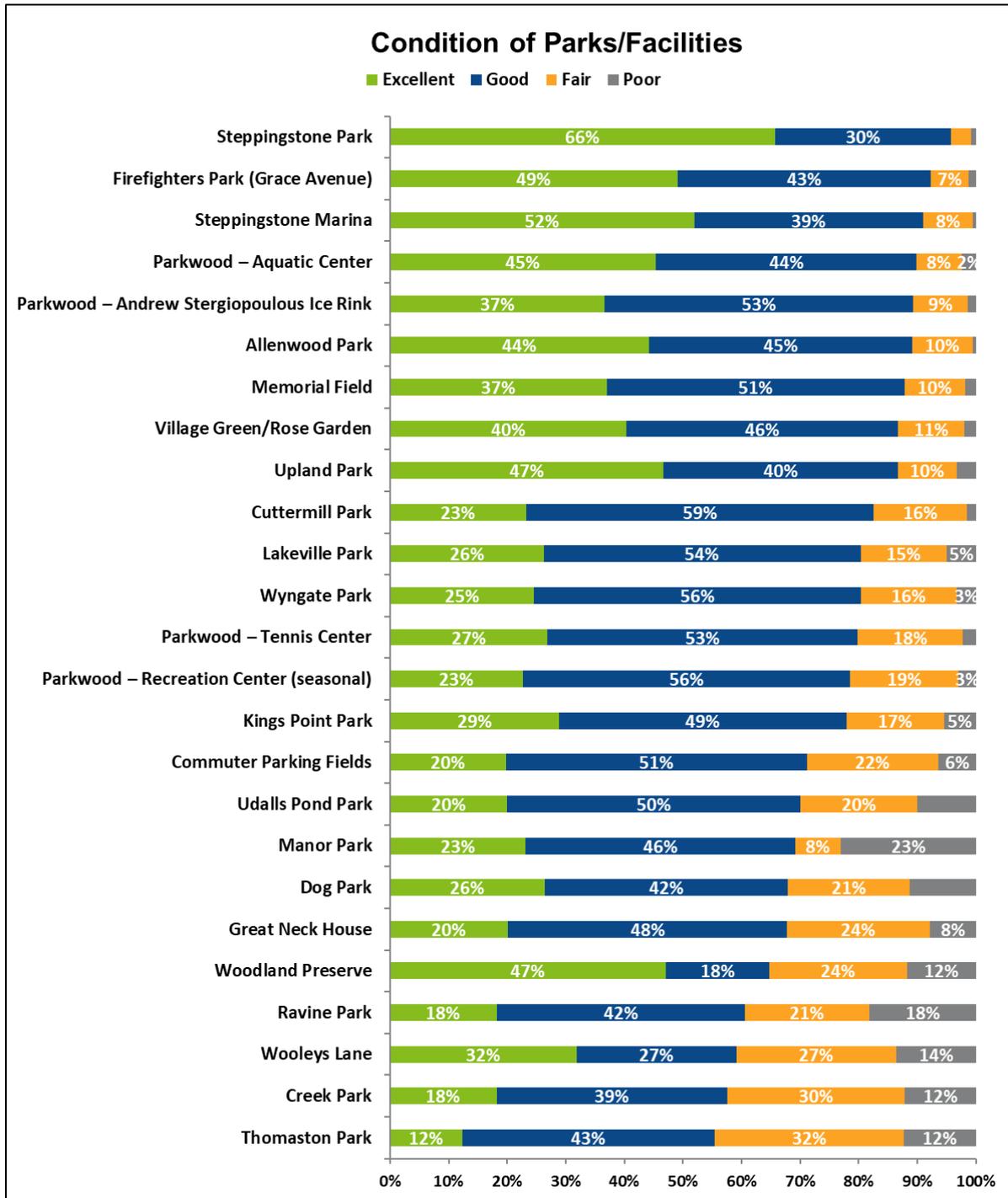
1.2.1 INDICATE IF YOU OR ANY MEMBER OF YOUR HOUSEHOLD HAVE USED ANY OF THE FOLLOWING PARKS AND RECREATION FACILITIES LISTED BELOW.

The top visited parks/facilities by respondents were Steppingstone Park (95%), followed by Great Neck House (78%), Allenwood Park (73%), Firefighters Park (72%), and Parkwood Aquatic Center (71%). Manor Park (3%) and Woodland Preserve (3%) were the least visited facilities with less than 5% of survey participants using them in the past year.



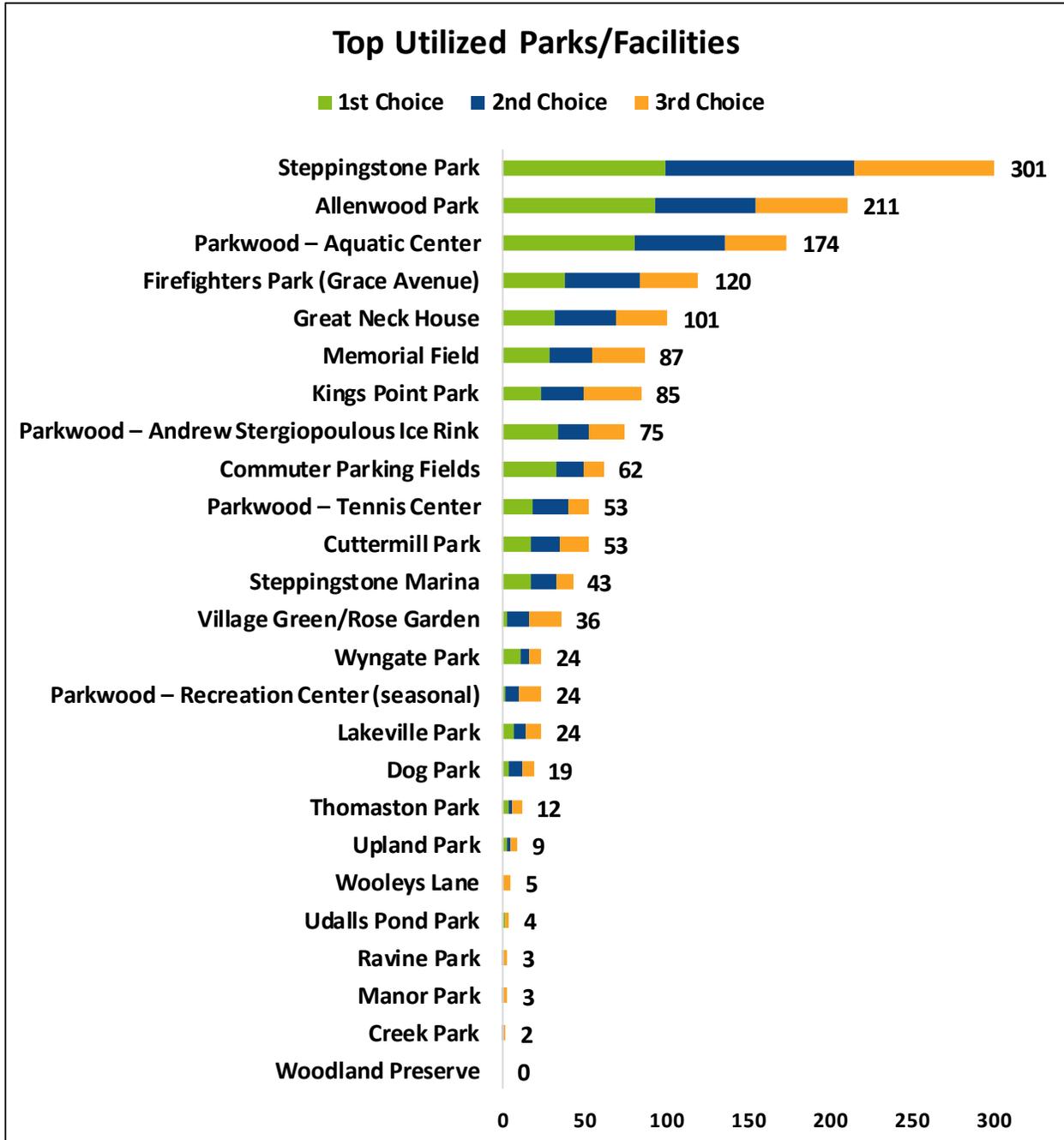
1.2.2 IF YES, PLEASE INDICATE HOW YOU WOULD RATE THE CONDITION OF THE PARKS AND RECREATION FACILITY.

In combining ratings of Excellent and Good, respondents indicated the highest level of satisfaction with Steppingstone Park (96%). Firefighters Park (92%), Steppingstone Marina (91%), and Parkwood Aquatic Center (90%) also received high satisfactory percentages of 90%+.



1.2.3 WHICH THREE OF THE PARKS/FACILITIES FROM THE LIST IN QUESTION #1.2.1 HAVE YOU OR MEMBERS OF YOUR HOUSEHOLD USED THE MOST DURING THE PAST YEAR?

The most frequently visited parks/facilities by respondents were Steppingstone Park, followed by Allenwood Park, and Parkwood Aquatic Center. While the least frequently visited parks/facilities were Woodland Preserve, Creek Park, Manor Park, Ravine Park, and Udalls Pond Park.



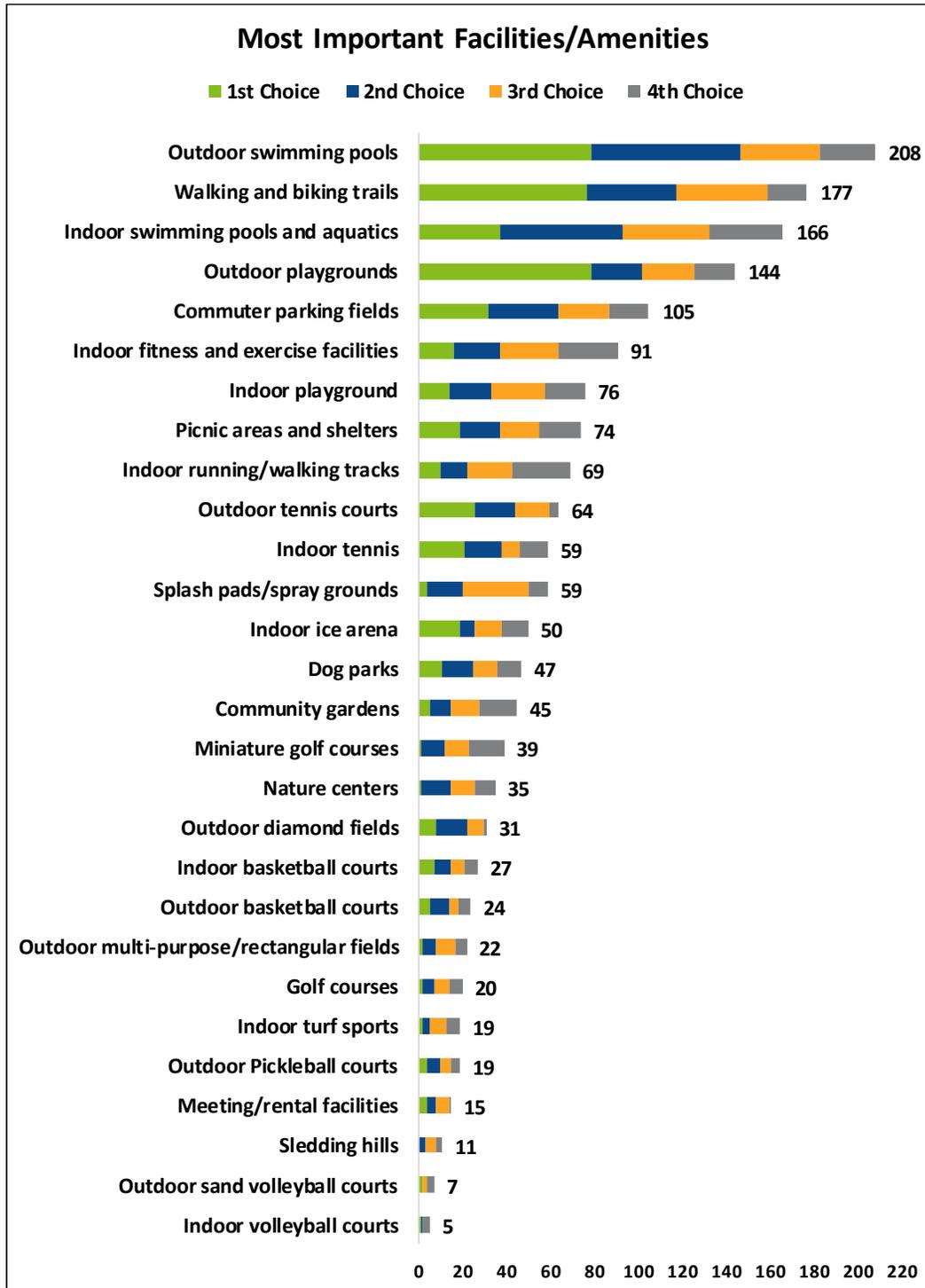
1.2.4 INDICATE IF YOU OR ANY MEMBER OF YOUR HOUSEHOLD HAVE A NEED FOR EACH OF THE PARKS AND RECREATION FACILITIES LISTED BELOW BY SELECTING YES OR NO. The chart below reveals the number of survey participants who answered “yes, my household has a need”. This helps to identify facilities/amenities with the highest level of community need. Walking/biking trails, outdoor swimming pools, and indoor fitness/exercise facilities were ranked highest in terms of need.

Facility/Amenity	Is there Need?
	Yes
Walking and biking trails	389
Outdoor swimming pools	366
Indoor fitness and exercise facilities	330
Indoor swimming pools and aquatics	327
Outdoor playgrounds	310
Picnic areas and shelters	307
Indoor running/walking tracks	280
Nature centers	273
Community gardens	268
Miniature golf courses	258
Commuter parking fields	245
Splash pads/spray grounds	241
Indoor ice arena	236
Outdoor tennis courts	232
Indoor playground	225
Sledding hills	217
Outdoor basketball courts	205
Indoor tennis	201
Outdoor multi-purpose/rectangular fields	169
Indoor basketball courts	159
Meeting/rental facilities	154
Outdoor diamond fields (baseball/softball)	120
Indoor turf sports (soccer, football, lacrosse)	114
Dog parks	96
Outdoor sand volleyball courts	96
Golf courses	91
Indoor volleyball courts	87
Outdoor Pickleball courts	64

Total Responses: 499

1.2.5 WHICH FOUR OF THE FACILITIES FROM THE LIST IN QUESTION #1.2.4 ARE MOST IMPORTANT TO YOUR HOUSEHOLD?

Survey respondents indicated that the most important facilities/amenities to their households were outdoor swimming pools, walking/biking trails, and indoor swimming pools/aquatics. The least important facilities/amenities indicated were indoor volleyball courts, outdoor sand volleyball courts, and sledding hills.



1.2.6 INDICATE IF YOU OR ANY MEMBER OF YOUR HOUSEHOLD HAVE A NEED FOR EACH OF THE RECREATION PROGRAMS LISTED BELOW BY SELECTING THE YES OR NO.

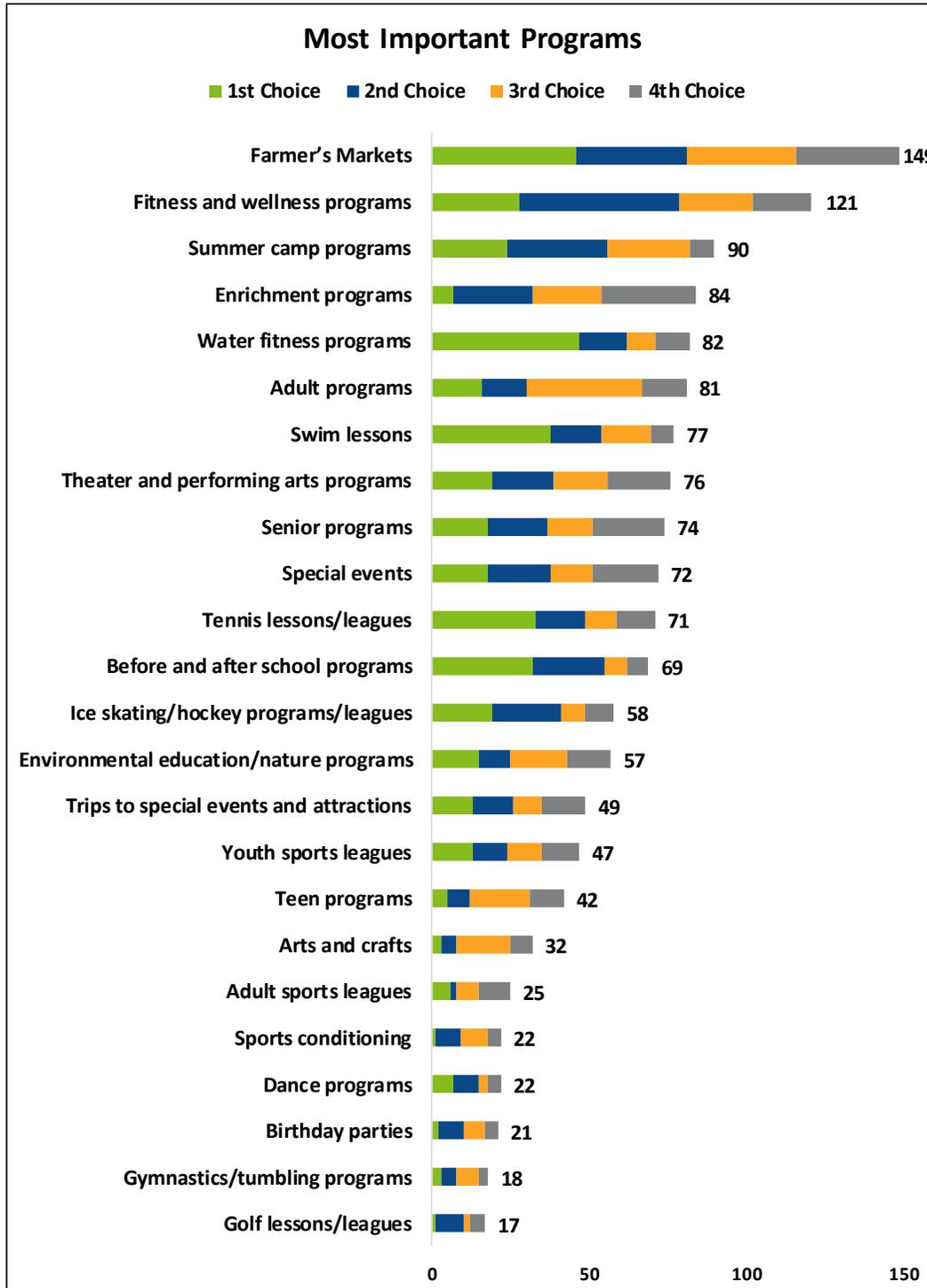
The chart below reveals the number of survey participants who answered “yes, my household has a need”. This helps to identify recreational programs with the highest level of community need. Farmer’s markets, fitness and wellness programs, and enrichment programs were ranked highest in terms of need.

Recreation Programs	Is there Need? Yes
Farmer’s Markets	312
Fitness and wellness programs	267
Enrichment programs	249
Adult programs	242
Special events	235
Theater and performing arts programs	212
Water fitness programs	210
Environmental education/nature programs	191
Swim lessons	178
Tennis lessons/leagues	171
Senior programs	166
Youth sports leagues	163
Summer camp programs	153
Arts and crafts	144
Trips to special events and attractions	142
Before and after school programs	142
Ice skating/hockey programs/leagues	141
Teen programs	132
Dance programs	131
Birthday parties	124
Sports conditioning	117
Adult sports leagues	114
Gymnastics/tumbling programs	104
Golf lessons/leagues	98

Total Responses: 433

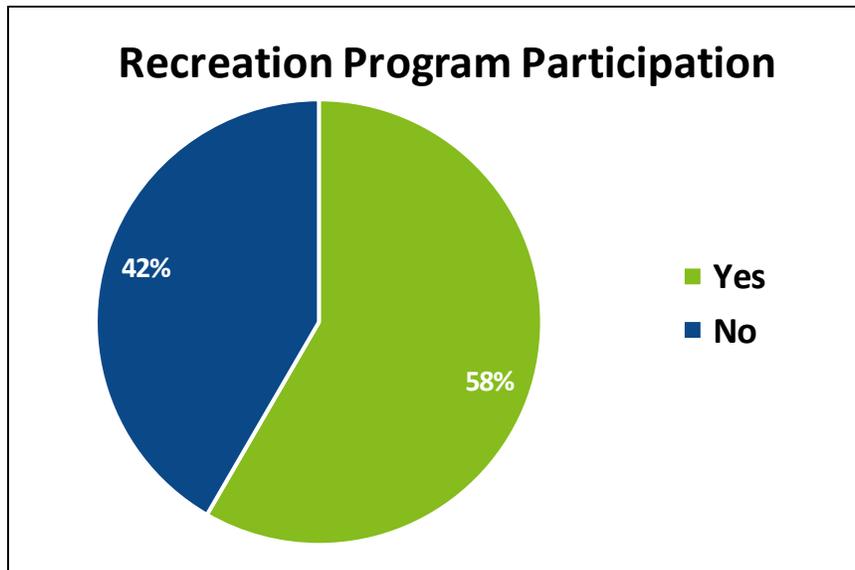
1.2.7 WHICH FOUR OF THE PROGRAMS FROM THE LIST IN QUESTION #1.2.6 ARE MOST IMPORTANT TO YOUR HOUSEHOLD?

Survey respondents indicated that the most important recreational programs to their households were farmer’s markets, fitness and wellness programs, and summer camp programs. The least important recreational programs indicated were golf lessons/leagues, gymnastics/tumbling programs, and birthday parties.



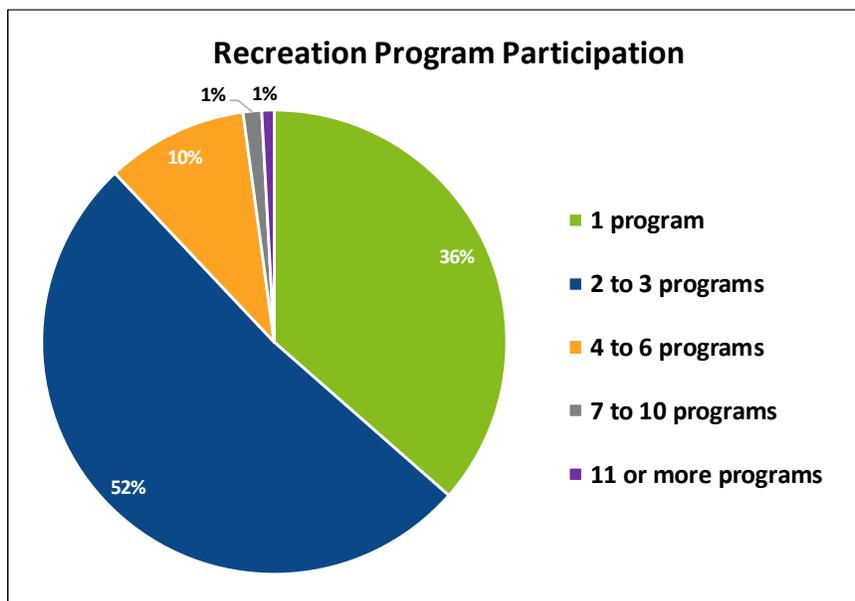
1.2.8 HAVE YOU OR OTHER MEMBERS OF YOUR HOUSEHOLD PARTICIPATED IN ANY RECREATION OR SPORTS PROGRAMS OFFERED BY THE GREAT NECK PARK DISTRICT DURING THE PAST 12 MONTHS?

Roughly 58% of survey respondent households have participated in a program offered by Great Neck Park District within the last year.



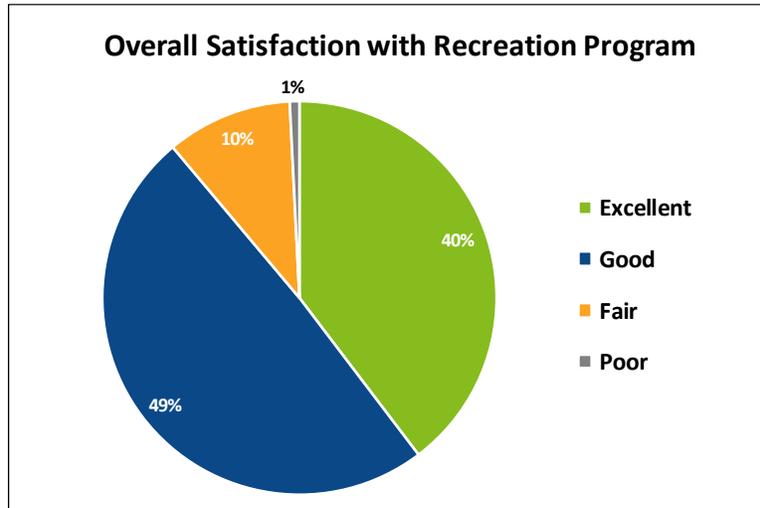
1.2.9 APPROXIMATELY HOW MANY DIFFERENT RECREATION OR SPORTS PROGRAMS OFFERED BY THE GREAT NECK PARK DISTRICT HAVE YOU OR MEMBERS OF YOUR HOUSEHOLD PARTICIPATED IN OVER THE PAST 12 MONTHS?

The most frequently given responses regarding the number of programs/activities households have participated in during the last year include 2-3 programs (52%), 1 program (36%), and 4-6 programs (10%). The least frequent responses include 7-10 programs (1%) and 11+ programs (1%).



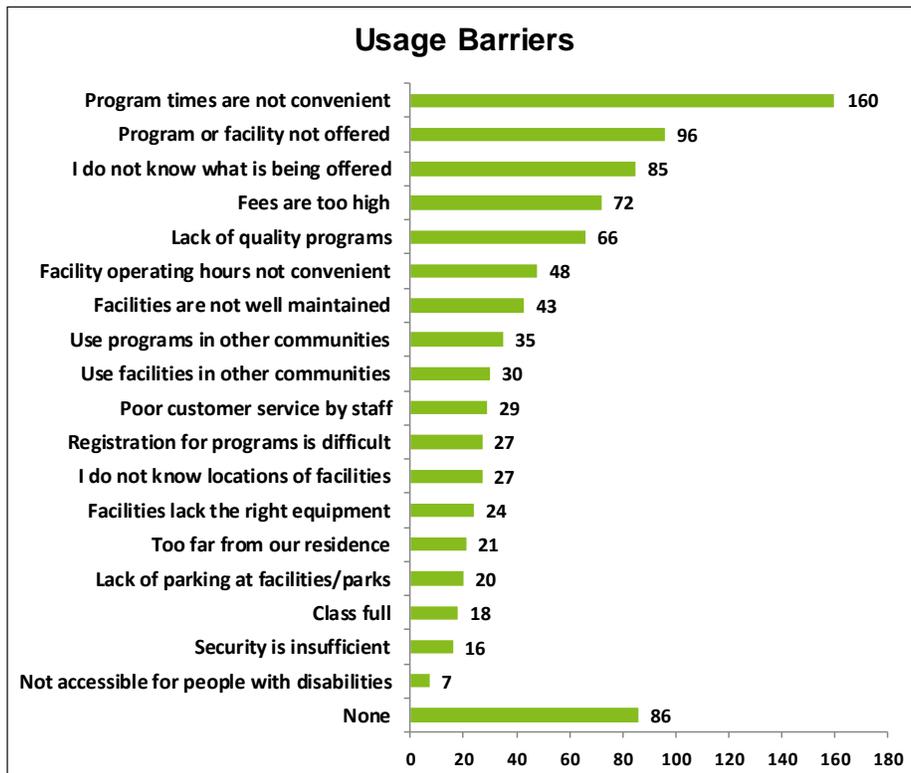
1.2.10 HOW WOULD YOU RATE THE OVERALL QUALITY OF THE RECREATION OR SPORTS PROGRAMS THAT YOU AND MEMBERS OF YOUR HOUSEHOLD HAVE PARTICIPATED IN?

For those respondents who have participated in a program offered by Great Neck Park District 89% gave a satisfactory rating of either Excellent (40%) or Good (49%), while the remaining 11% rated the programs Fair (10%) or Poor (1%).



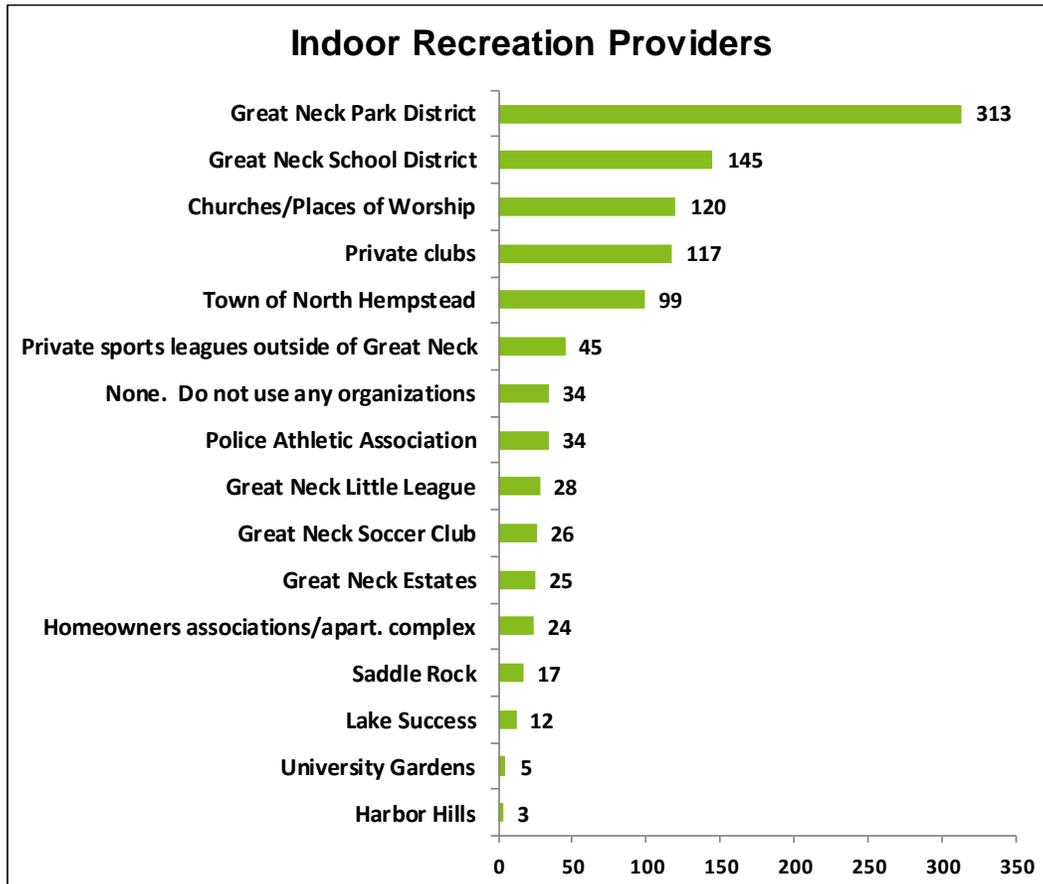
1.2.11 CHECK ALL THE REASONS THAT PREVENT YOU OR OTHER MEMBERS OF YOUR HOUSEHOLD FROM USING PARKS, RECREATION, AND SPORTS FACILITIES OR PROGRAMS OF THE GREAT NECK PARK DISTRICT MORE OFTEN.

Residents are most deterred from using the Park District’s facilities more frequently due to program times not being convenient, programs/facilities not being offered, and not knowing what is being offered.



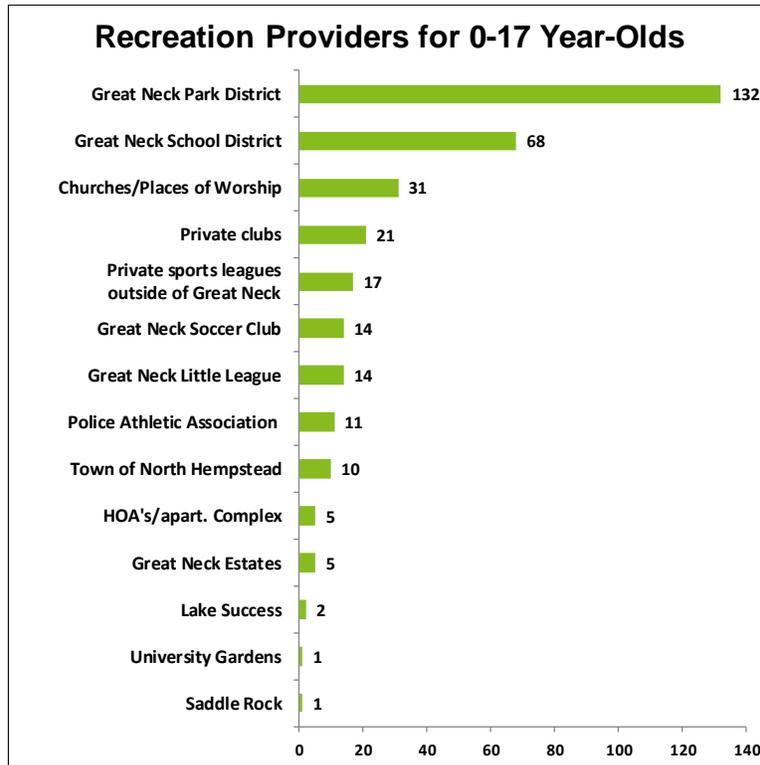
1.2.12 CHECK ALL THE ORGANIZATIONS THAT YOU OR MEMBERS OF YOUR HOUSEHOLD HAVE USED FOR INDOOR AND OUTDOOR RECREATION ACTIVITIES DURING THE LAST 12 MONTHS.

The most utilized organizations for recreation programs and facilities among respondents were Great Neck Park District and Great Neck School District, followed by churches/places of worship and private clubs.

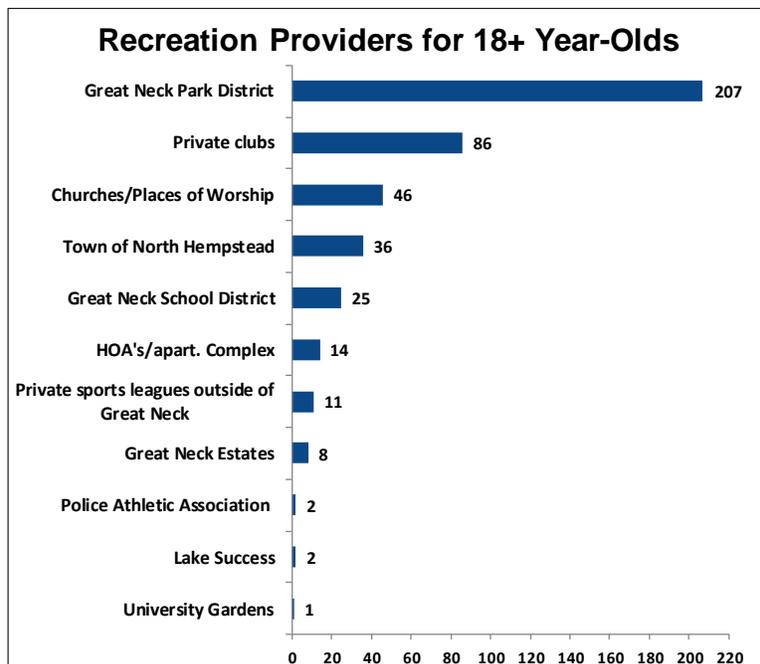


1.2.13 INDICATE WHICH ORGANIZATIONS FROM THE LIST BELOW YOU AND YOUR HOUSEHOLD USE THE MOST FOR RECREATION PROGRAMS AND SERVICES.

The most utilized recreation providers for 0-17-year-olds include Great Neck Park District, Great Neck School District, and churches/places of worship. When assessing 18+ year-olds, the most frequently used organizations for recreational programs are Great Neck Park District, private clubs, and churches/places of worship.



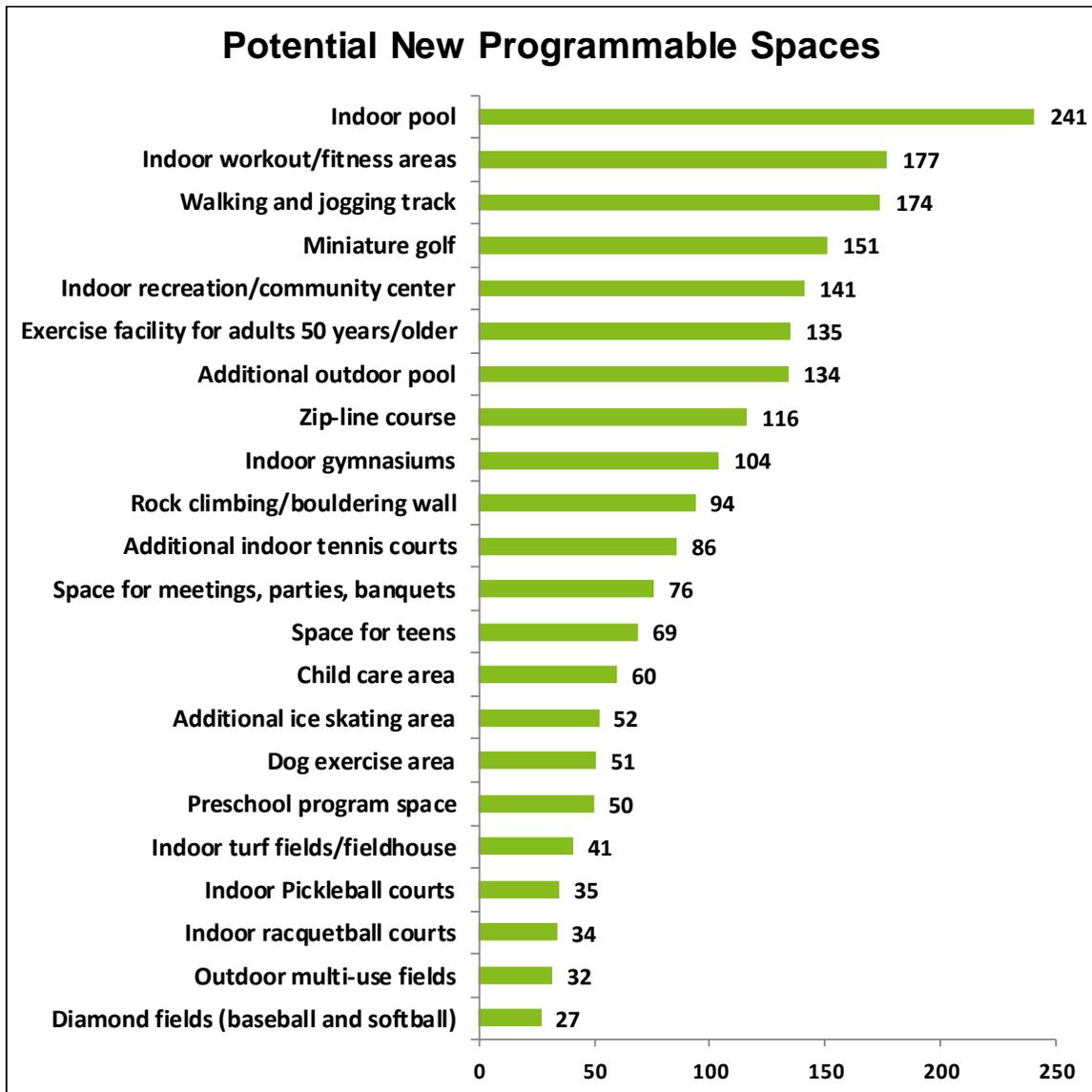
Note: Harbor Hills received "0" votes and so was excluded from the above chart.



Note: Harbor Hills, Saddle Rock, Great Neck Little League, and Great Neck Soccer Club received "0" votes and so were excluded from the above chart.

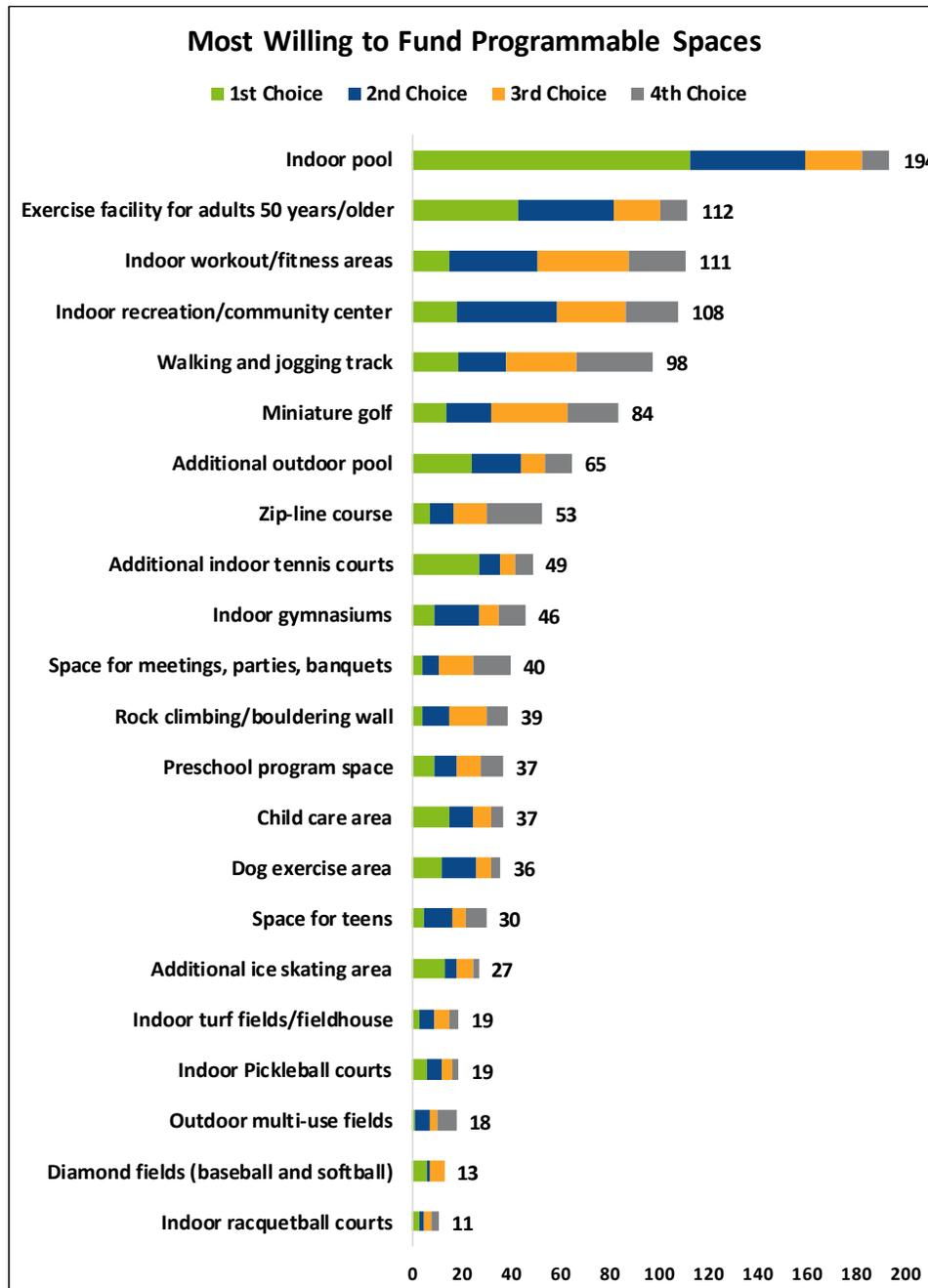
1.2.14 FROM THE FOLLOWING LIST, CHECK ALL THE POTENTIAL PROGRAMMING SPACES YOU AND MEMBERS OF YOUR HOUSEHOLD WOULD USE.

Of those surveyed, 241 residents indicated that they would utilize an indoor pool if provided by Great Neck Park District. Other potential programming spaces that received a high number of votes include indoor workout/fitness areas (177), walking/jogging track (174), and miniature golf (151). Least sought-after amenities/facilities were diamond fields (27), outdoor multi-use fields (32), indoor racquetball courts (34).



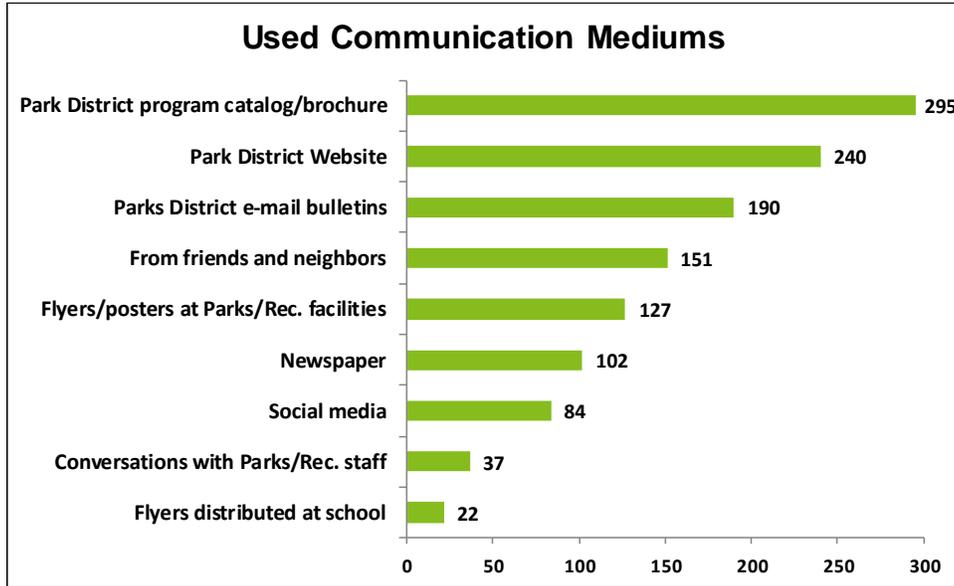
1.2.15 WHICH FOUR OF THE ACTIONS FROM THE PREVIOUS LIST WOULD YOU BE MOST WILLING TO FUND WITH YOUR PARK DISTRICT TAX DOLLARS?

Of those surveyed, 194 residents indicated that they would be most willing to fund an indoor pool with their Park District tax dollars. Residents were also most willing to fund and exercise facility for adults 50 years/older (112), an indoor workout/fitness area (111), and an indoor recreation/community center. Programmable spaces such as indoor racquetball courts (11), diamond fields (13), and outdoor multi-use fields (18) received the fewest top four votes.



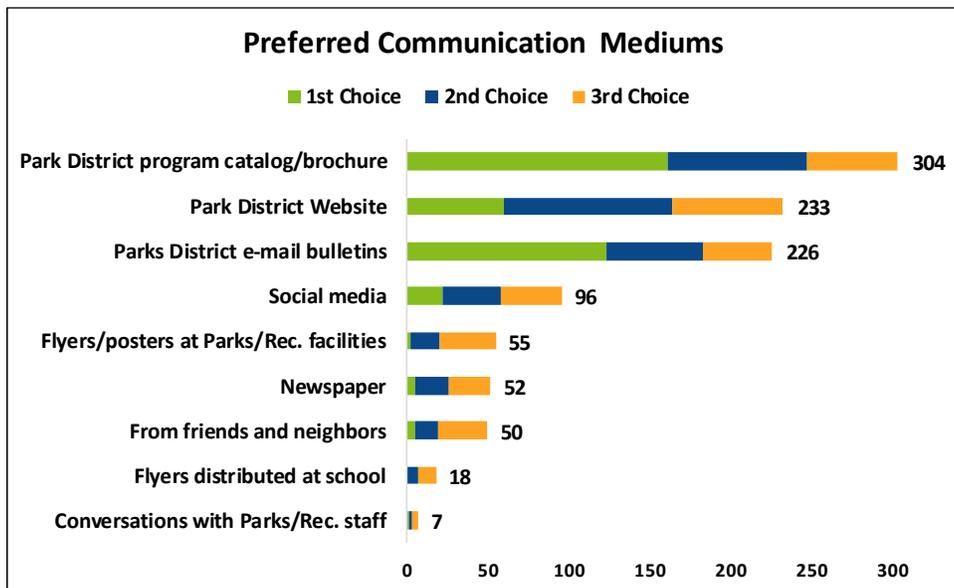
1.2.16 CHECK ALL THE WAYS YOU LEARN ABOUT GREAT NECK PARK DISTRICT PROGRAMS AND ACTIVITIES.

The most effective marketing methods for survey participants are Park District program catalog/brochure (295), Park District website (240), and Park District e-mail bulletins (190). The least effective mediums are flyer distributed at school (22) and conversations with parks/rec. staff (37).



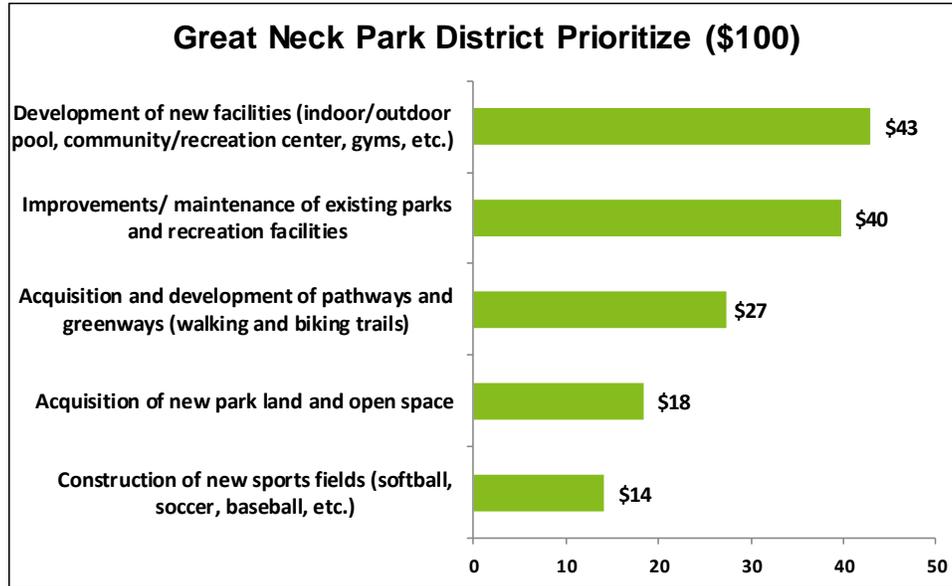
1.2.17 WHAT ARE YOUR PREFERRED WAYS TO LEARN ABOUT GREAT NECK PARK DISTRICT PROGRAMS AND SERVICES?

The most preferred marketing methods for survey respondents are Park District program catalog/brochure (304), Park District website (233), and Park District e-mail bulletins (226). The least preferred mediums are conversations with parks/rec. staff (7) and flyer distributed at school (18).



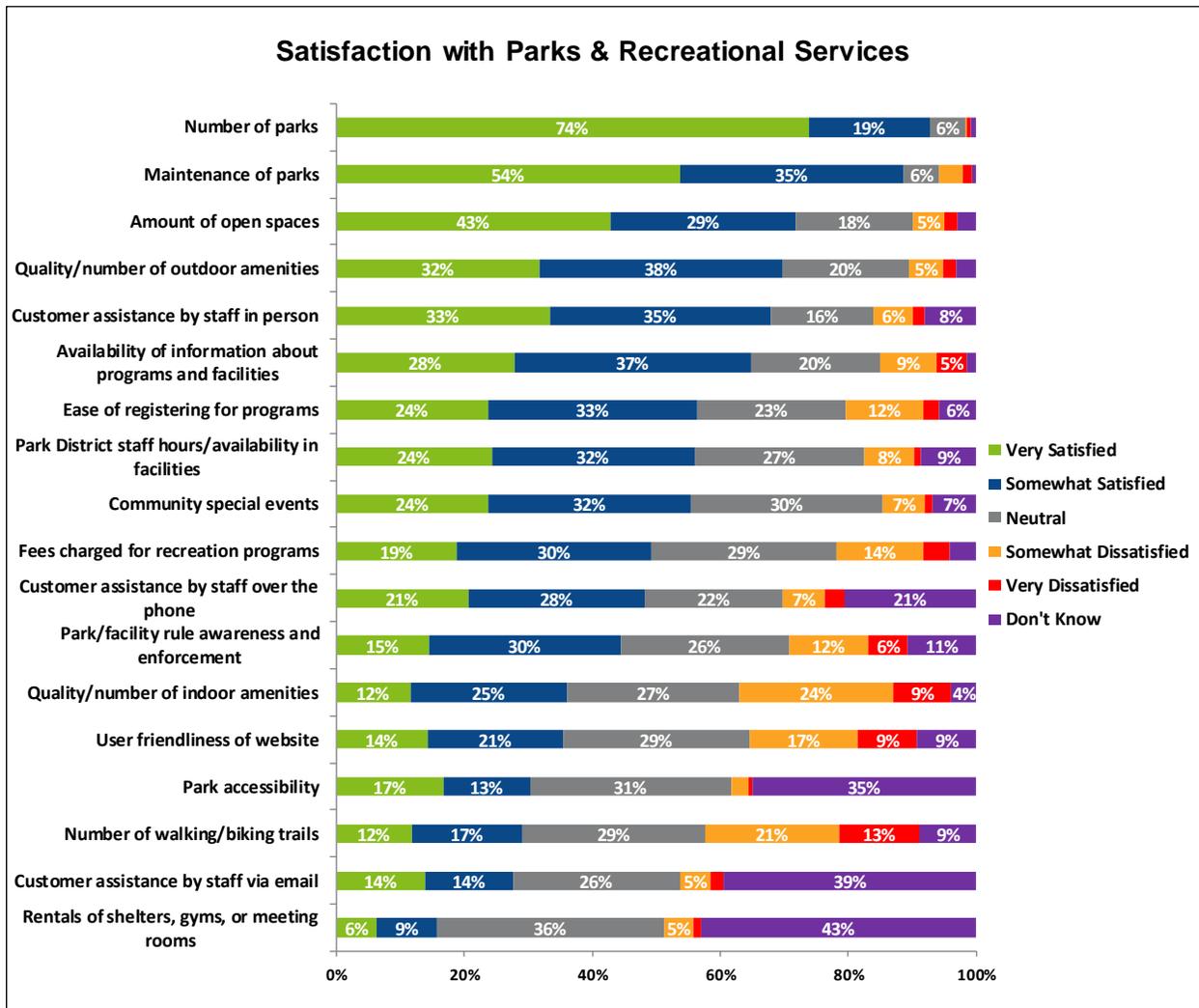
1.2.18 HOW WOULD YOU PRIORITIZE \$100 (BREAKOUT) FOR GREAT NECK PARK DISTRICT PARKS, TRAILS, SPORTS, AND RECREATION FACILITIES?

Of the categories listed below, survey participants were most supportive of development of new facilities (\$43) followed by improvements/ maintenance of existing parks and recreation facilities (\$40). Respondent allocated the least amount of money to construction of new sports fields (\$14).



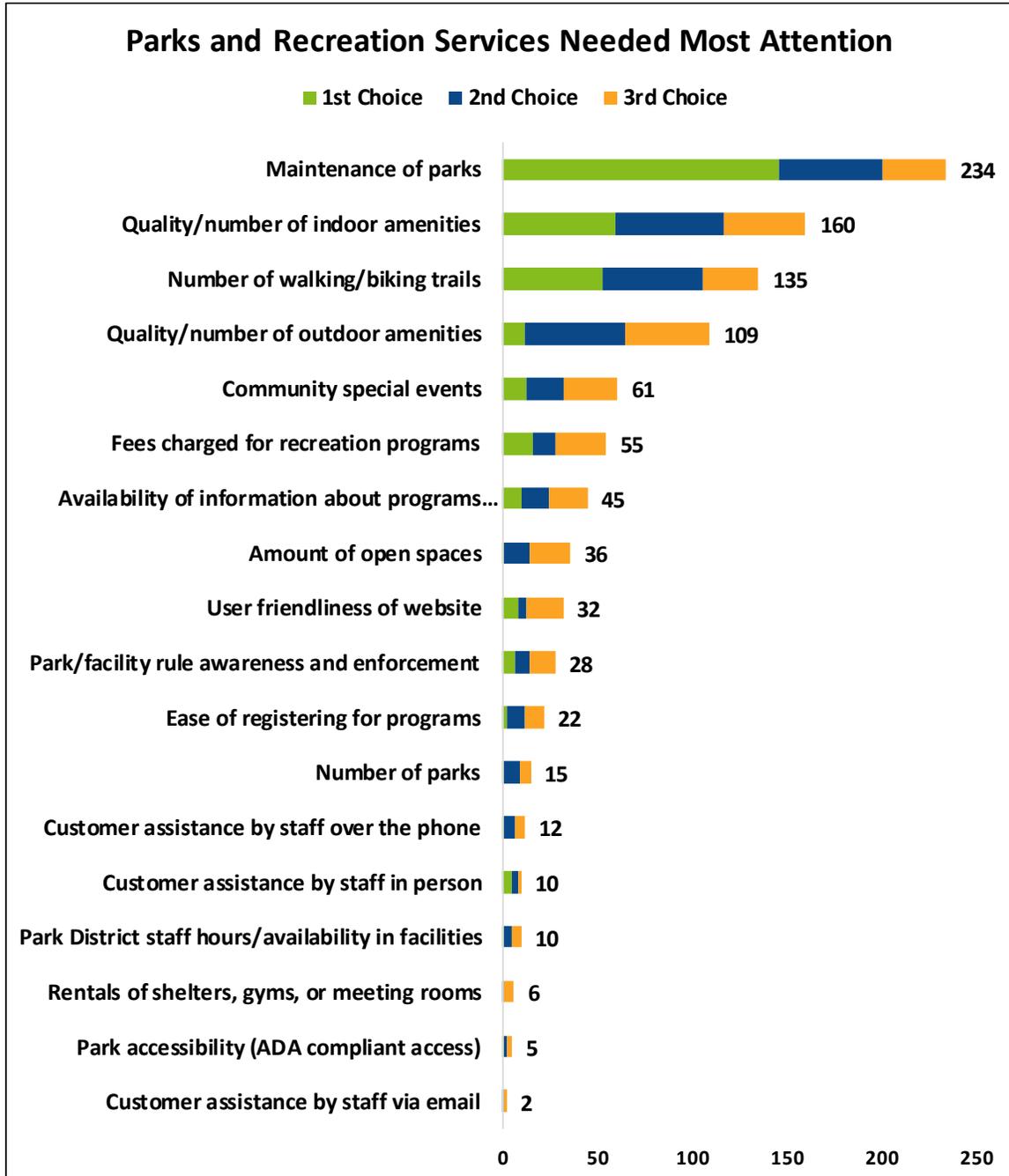
1.2.19 RATE YOUR SATISFACTION ON A SCALE OF "VERY SATISFIED" TO "VERY DISSATISFIED", WITH THE FOLLOWING PARKS AND RECREATION SERVICES PROVIDED BY THE GREAT NECK PARK DISTRICT.

In combining ratings of Very Satisfied and Satisfied, respondents indicated the highest level of satisfaction with number of parks (93%), maintenance of parks (89%), and amount of open spaces (72%). In combining ratings of Somewhat Dissatisfied and Very Dissatisfied, respondents indicated the highest level of dissatisfaction with number of walking/biking trails (34%), quality/number of indoor amenities (33%), and user friendliness of website (26%).



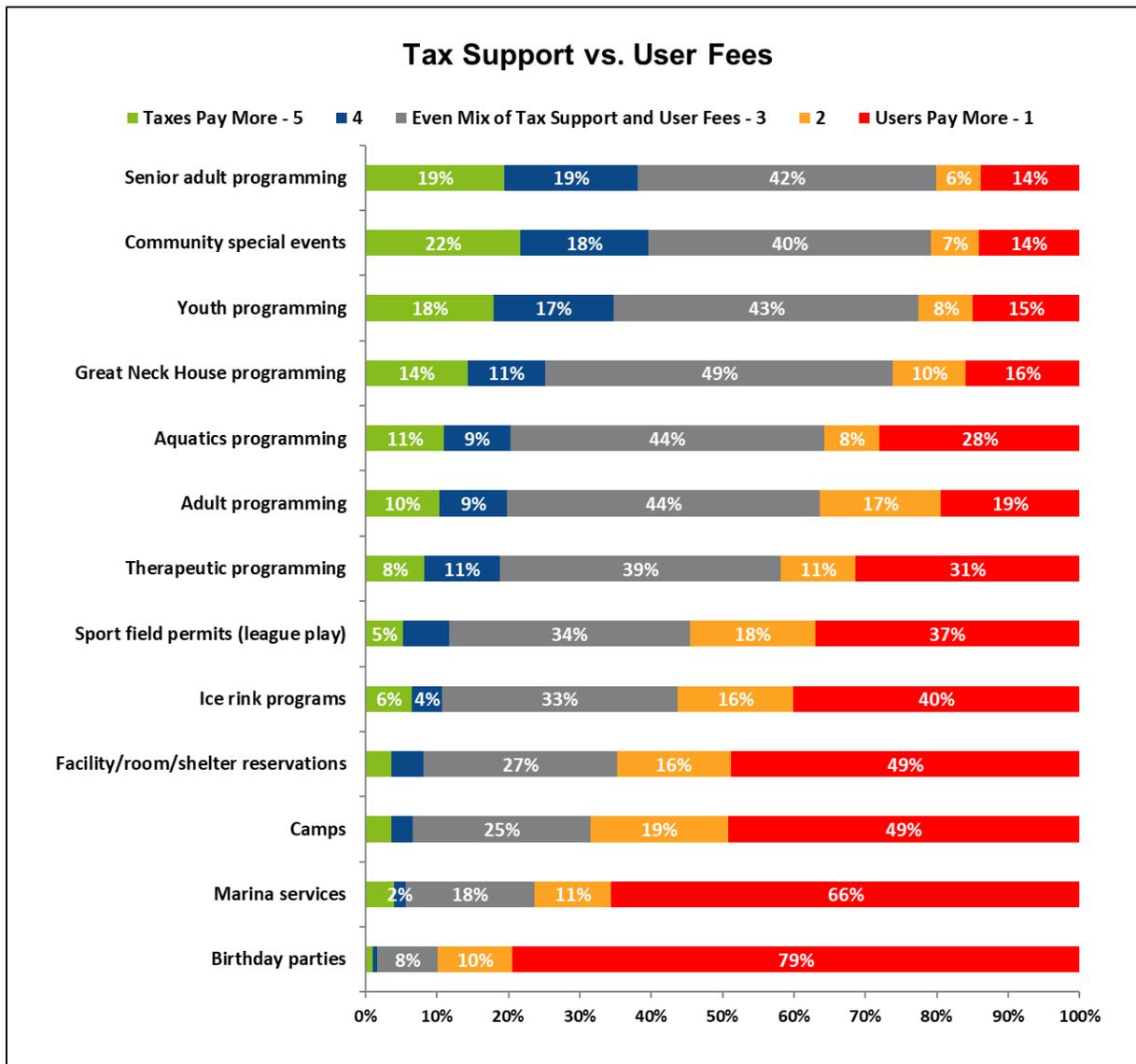
1.2.20 WHICH THREE PARKS AND RECREATION SERVICES LISTED DO YOU THINK SHOULD RECEIVE THE MOST ATTENTION FROM GREAT NECK PARK DISTRICT OFFICIALS OVER THE NEXT TWO YEARS?

Of the services listed below, survey participants voted maintenance of parks (234) as needing the most attention over the next two years, followed by quality/number of indoor amenities (160) and number of walking/biking trails (135).



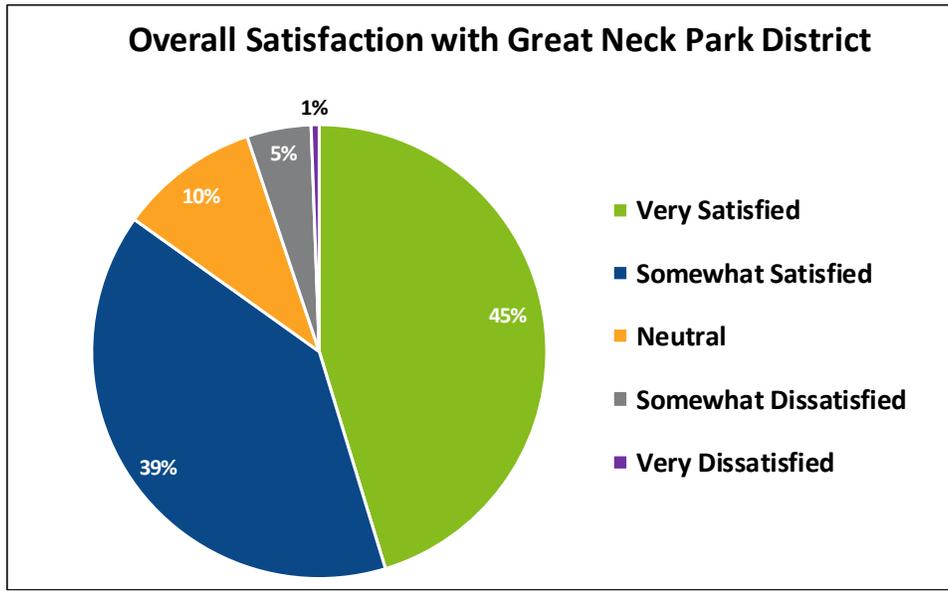
1.2.21 FOR EACH ITEM LISTED BELOW, INDICATE WHAT YOU BELIEVE IS THE APPROPRIATE MIX OF SUPPORT FROM TAXES VERSUS USER FEES FOR EACH PROGRAM/SERVICE PROVIDED BY THE GREAT NECK PARK DISTRICT.

Respondents used the scale below of 1-5 to rank each program by selecting the appropriate amount of tax support or user fees. The following chart shows the percentage breakdown for each program. Respondents indicated more tax support for program areas such as community special events, senior adult programming, and youth programming. Conversely, respondents indicated users should pay more for program areas such as birthday parties, marina services, camps, and facility/room/shelter reservations.



1.2.22 RATE YOUR SATISFACTION ON A SCALE OF “VERY SATISFIED” TO “VERY DISSATISFIED”, WITH THE OVERALL VALUE YOUR HOUSEHOLD RECEIVES FROM THE GREAT NECK PARK DISTRICT.

Nearly 85% of respondents are either very (45%) or somewhat (39%) satisfied with the overall value they receive from Great Neck Park District. Only 6% of respondents indicated they are either somewhat (5%) or very dissatisfied (1%) with the overall value they receive while the remaining 10% reported feeling neutral.

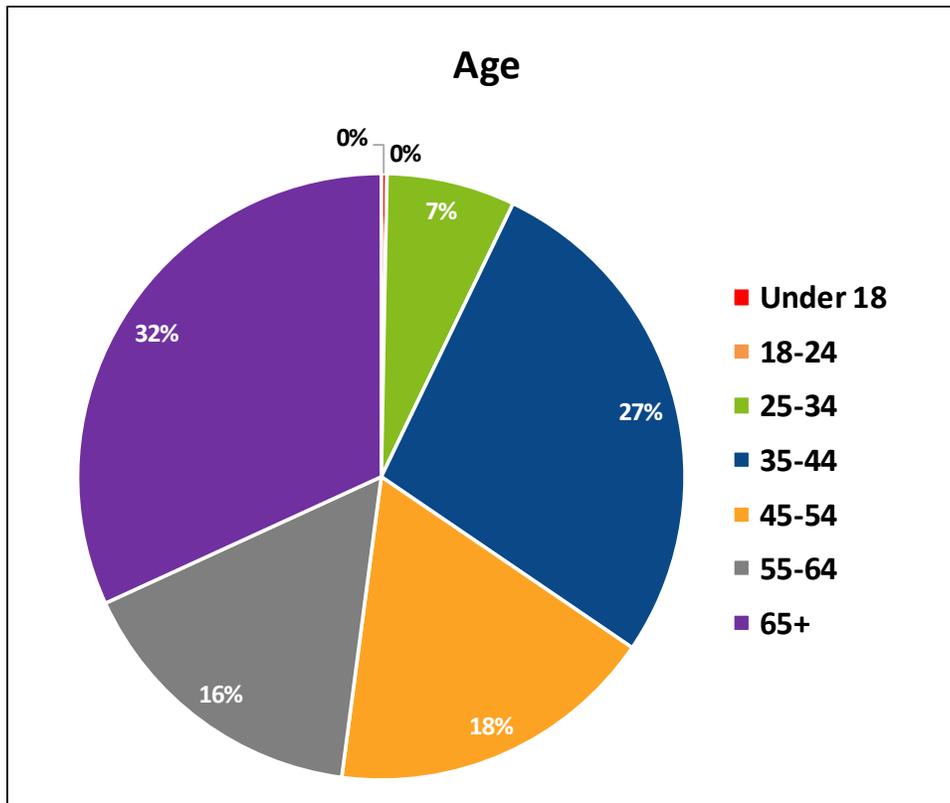


1.3 DEMOGRAPHICS

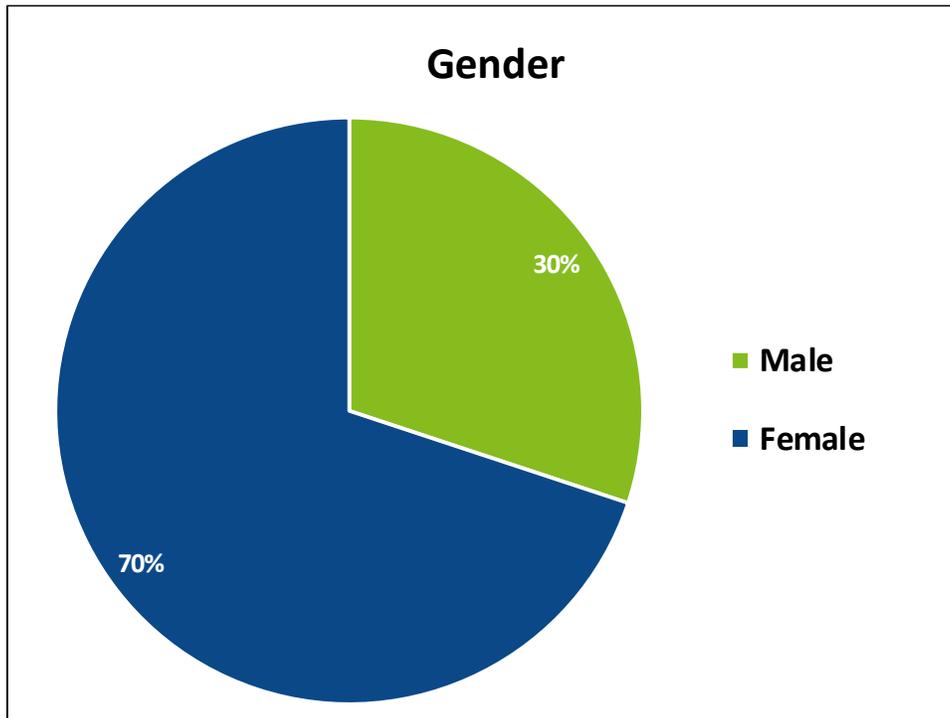
1.3.1 COUNTING YOURSELF, HOW MANY PEOPLE IN YOUR HOUSEHOLD ARE?

Participating Household Composition	
Age Segments	Household Breakdown
Under 5 years	111
5-9 years	114
10-14 years	91
15-19 years	47
20-24 years	38
25-34 years	66
35-44 years	199
45-54 years	116
55-64 years	107
65-74 years	171
75+ years	68

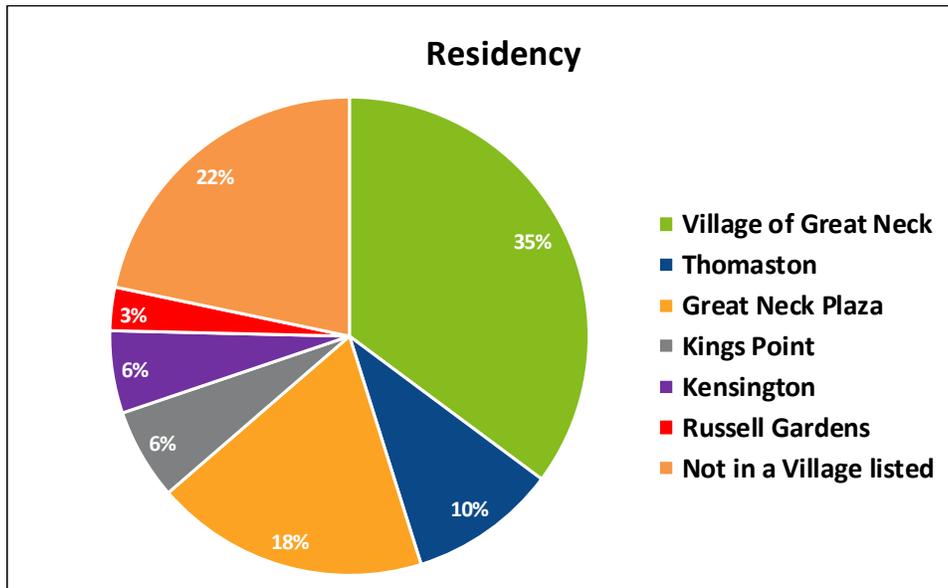
1.3.2 WHAT IS YOUR AGE GROUP?



1.3.3 WHAT IS YOUR GENDER?



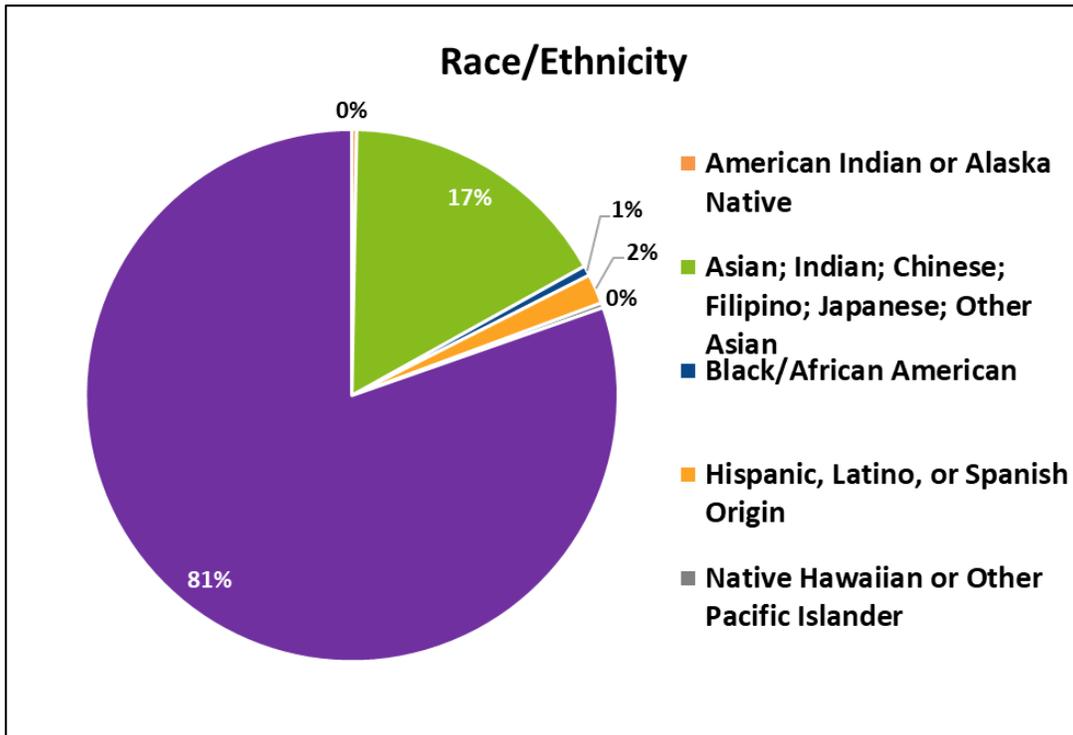
1.3.4 INDICATE WHERE YOU RESIDE.



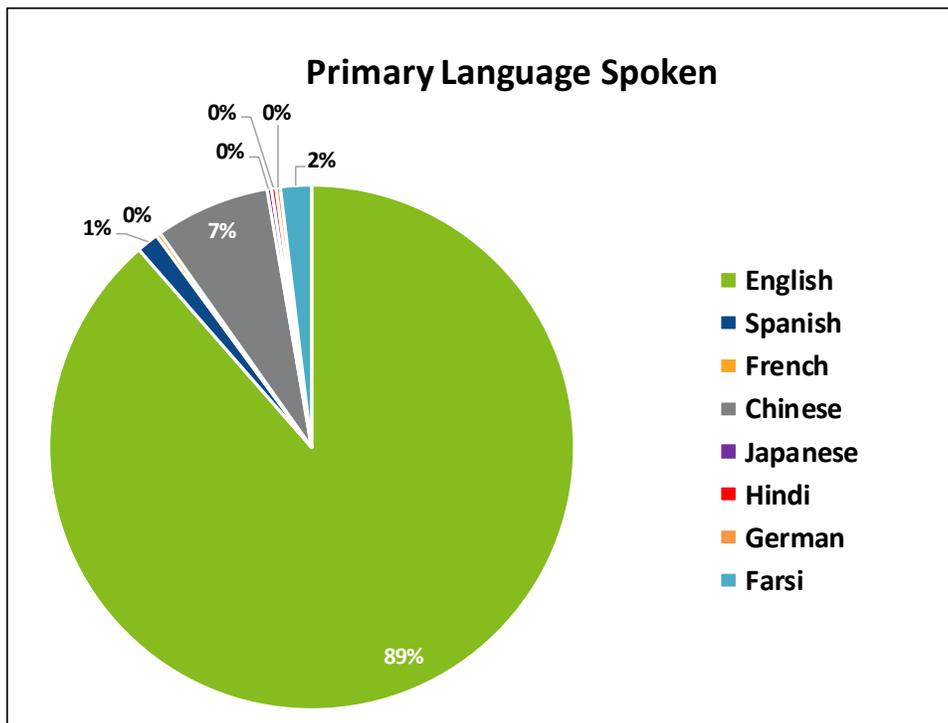
1.3.5 HOW MANY YEARS HAVE YOU RESIDED WITHIN THE PARK DISTRICT?

How long have you lived in the Park District? (years)	
Years lived within the Park District	Percent of Those Surveyed
Less than 1 year	2%
1-5 years	17%
6-10 years	14%
11-20 years	15%
21-30 years	17%
31-40 years	14%
41-50 years	12%
50+ years	10%

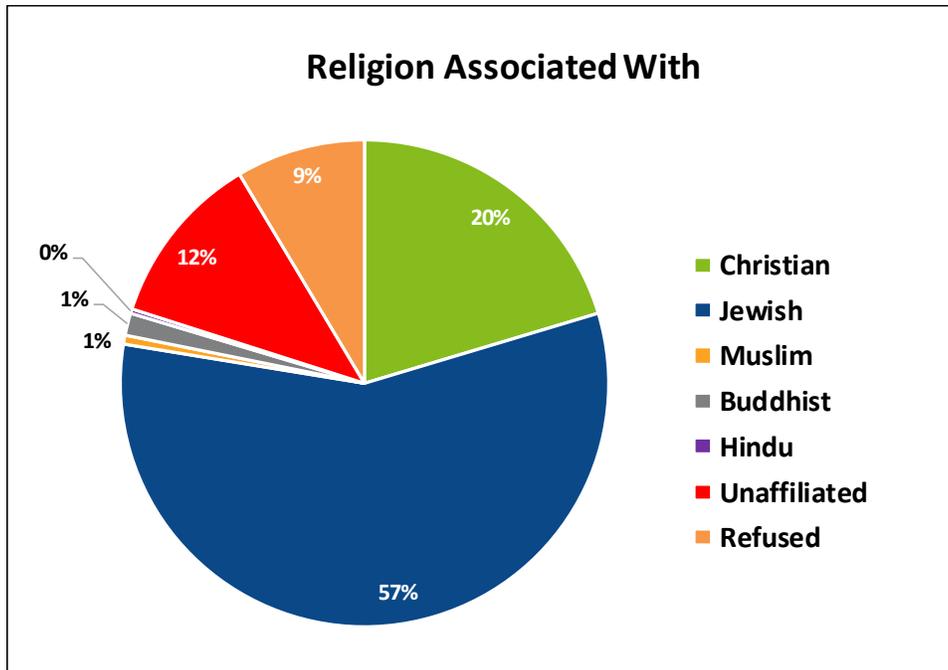
1.3.6 WHICH OF THE FOLLOWING BEST DESCRIBES YOUR RACE?



1.3.7 WHICH OF THE FOLLOWING BEST DESCRIBES THE PRIMARY LANGUAGES SPOKEN AT HOME?



1.3.8 WHICH OF THE FOLLOWING RELIGIONS DO YOU ASSOCIATE WITH?



1.4 ADDITIONAL COMMENTS

1.4.1 PLEASE SHARE ANY ADDITIONAL COMMENTS THAT COULD ASSIST THE GREAT NECK PARK DISTRICT IN IMPROVING PARKS, TRAILS, OPEN SPACE, OR RECREATIONAL FACILITIES AND SERVICES.

1	Coordinate more with other institutions like the library so you all don't need the same overlapping services.
2	Please be more considerate when sending email blast with time sensitive concerns. Your emails are being sent way too last minute. Specifically, Monday and Wednesday GN House yoga classes and park card replacement/renewal deadline. Please try to send at least one week before. Also, please sweep or Swiffer dance room at GN House (really dirty and dusty) Thank you
3	Fix the muddy trails at kings point park and bridge b13
4	Improve the natural spaces, preserve trees, try to find a way to have more public (park district) waterfront spaces.
5	Very dismayed to see a TV at Parkwood pool. Go to pool to enjoy nature. TV has no place being there and should be removed ASAP. Even if TV used always without any sound still does not belong at pool.
6	Staff need to be trained in customer service.
7	Would love to have a bike share program and protected bike Lanes/trails.
8	Great neck house has to be upgraded!!!
9	Mini Golf Course ...Please one day in the near distant future ...Stepping Stone in the area where not too many relax or play ...it would have to be enclosed so the golf balls can't interfere with others also dross muddy be used only in Memorial Field park in the open field area only...Not at Stepping Stone as there's no kite flying no ball playing ...unless it's a Mini Golf Course no one is to bring these things into the park please ...and no one is to be in the water with children ever unless a boat kayak paddle boat and other boat type items the surf board sailing and all kinds of boat type equipment only. Too many children playing in the water ...bigger signs ..no wading in the water ...Bigger sign before you get into park all over park ...no little children under 10 on doc without adult ...no running before you enter doc a sign ... One more thing, there's only one marina guy with one boat to bring people to and from their boats ..? It was two ...many wait ...if you want more to use marina make it work the best ever...I was also informed that's there are water taxis to Post Washington if you want to eat at Louie's and a few other restaurants on the water find out more about this post it up and more people might use Stepping Stone the Marina and beyond...Fun Excess ability Relaxation of Stepping Stone very Important Safety First.. Also Saty First at the pool...and all parks ..Have a Fun Adventurous Happy Summer .. :)
10	Maintain Kings Point Park trails! The wood chips have been accumulating for years on the Steamboat/Van Nostrand entrance without being used for resurfacing, and the trails have become muddy and lack the resurfacing promised. The employees are lazy and enjoy riding their ATVs around presumably without doing much to maintain the park.

11	You need recycling bins. People shouldn't throw their water bottles in garbage cans ... It's 2019. Also, you have a large demographic that you aren't serving and are missing out on most the dept offers. Separate gender hours for pools both recreational times and instructional would be appreciated by a broader audience than you think. (There are plenty of women and men that are not orthodox Jews that would appreciate it)
12	Please do something about the bees, mosquito problems at Steppingstone Park... Very difficult to use the picnic facilities and eating enjoyment... Is there an eco-friendly way to take care of this problem without the use of harmful pesticides? But it really is a major problem going on many years and decades at this beautiful park location... Interferes with the enjoyment of the wonderful concerts presented at this park location as well.
13	We are in need of having better commuter parking. At 8am, there are no space to park my car although I had a yearly parking. Must have reserved spot for yearly parking holder even we pay little more.
14	More people at Parkwood Pool to check in people especially at. Beginning of season. More shady areas at pool.
15	bike/walking trails would be excellent for KP Park and Allenwood Turf multi-use fields important
16	How about advertising the water aerobics classes? Why are they so late this year? Get back the old stage and configuration at Steppingstone park the new one is too small and the sight lines don't use the slow of the ground.
17	Our parks are beautiful. you must be consistent with rules and regulations
18	The Gazebo in Firefighter's park need major repairs.
19	Very dissatisfied that aquatics classes are tied to an aquatic's membership. There should be a balance in what the classes cost. The aquatics membership fees shouldn't subsidize classes. I don't mind if aquatics classes prices go up, but don't tie them to a membership.
20	survey should be shortened to obtain greater participation
21	The parking situation is unacceptable in my eyes. A main draw for living in GN is that it is a commuter village. There just are not enough parking spots. Arriving at the station after 8am it is nearly impossible to get a spot. The Buzz bus was a nice idea but it was too difficult to manage for the average commuter. Not everyone takes the same train to/home daily, it's not reasonable to expect people to be able to predict a week ahead which train they will be taking to or from work. The train system is flexible - the parking/bus is not. The regular buses are also bad because they are not timed along with the train schedule which makes no sense. I would recommend having some type of fee-sharing with Great Neck Plaza so people can park on the streets around the station with a paid pass if the lots are full. It's unfair to expect people to pay for a monthly or yearly pass and not be guaranteed a spot when they arrive at the lot. And the daily passes help as far as \$ is concerned but there is still the issue of no available spots. This has been going on for years and there really needs to be some resolution.
22	Frank Ciluffo for President of Great Neck!!

23	I'm not sure there are any bike trails and it's so dangerous to bike over the CIP. Walking paths would also be great. We love the parks department - great job, any improvements will only make it better.
24	increase parking spot at train station or have more frequent bus lines that goes to the station
25	Would be great to have more indoor facilities to use year-round
26	Keep up the good work. GNPD is the reason to live here!
27	Zipline and tree top adventure courses for revenue generating purposes, maybe mini-golf for revenue generating purposes and if you can rent kayak, row boat or paddle boat, then promote it and make it cheaper to help generate additional income and if so, maybe fence off or put flags/markers on the water to let users know not to pass the markers but since there is no lake that I know of that can accommodate this, then ocean is a tough place to manage rental revenue, but just some thoughts.
28	Lots of options for small children and adults/seniors, but not as many for teenagers -- e.g., ball fields right-sized for early teens, indoor basketball courts, volleyball courts, etc.
29	We need better baseball fields with lighting.
30	There are enough parks. The park on ravine rd. is a waste of taxpayers' money ...though its planting is lovely. The park is hardly ever used and thousands of taxpayer dollars are spent in maintenance for no practical reason
31	Overall, I am satisfied with the park district. I do wish that the ice rink would have better hours and that the camps would have bussing so that as a working mother my children would be able to benefit from the programming. In addition, I find that sometimes it is difficult to know what is being offered and registering for programs is not that intuitive.
32	We should have an indoor pool.
33	GN has a huge observant Jewish community that co tributes a lot to its taxes. Programs especially swimming programs and lessons should be available on days other than Saturdays!
34	I think the guest program would help. many friends from surrounding areas wish to join programs even if room remains but they are not allowed
35	Is there a way to take the wood chips out of the parks and use something else?
36	more dog friendly areas. lacrosse and squash courts
37	Keep taxes down
38	Indoor pool please and for the ice skating we need more after school public time.
39	Please replace playground beds made of sand with wood chips or other materials. We often need to avoid these because they are so messy. Kids have to remove their shoes (not safe) or get sand in their shoes that is difficult to get out.

40	I hope the park would strictly enforce the rules. For example, although dog is not allowed in Firefighter park, I do see people bring in small dogs (unleashed). Also, the restroom in the park is often locked after 5-6pm. this is very inconvenient. Similarly, in the Allenwood park, there are so many dogs. I think dogs shouldn't be allowed to get in the park.
41	Please maintain the wooded areas we have left. Please DO NOT cut down trees for more ball diamond fields. Please maintain KP Park; please Allenwood Park--gotten very shabby. Keep water walking at Parkwood open for adults through mid-October. Thanks!!
42	We need somewhere adults can ride bikes. All we have is Allenwood and the signs say it is for children only. Also, it would be great if we had some kind of overnights in Kings Point Park.
43	Better parking at Steppingstone park and Parkwood
44	I wanted to register for the pool and the website would not accept my signature
45	We have more than enough facilities. Maintain the existing facilities and keep them clean and safe. Make sure park personnel are friendly and responsive. Enforce regulations so that everyone has a pleasant experience. Be imaginative in programming - trial and error is okay. Do not increase our taxes.
46	I heard they might be opening YMCA in great neck so if that's the case, no need for indoor facility (pool and rec center). An indoor playground would be great as there's very little kids can do for exercise indoors. In upland park, the holds are very difficult for kids to climb up to slide so kids have been climbing the slide to get up which is very dangerous. Pls add more holds or add something to help kids get up. Thank you!
47	It was always various (Irish, Italian, Polish) groups were represented at park concerts, now only ONE ethnic group is over represented. What goes on???Are other groups being pushed out???
48	Thanks for your work on this!
49	Blessed to live in Great Neck NY
50	Keep parks free of smokers esp. pot smokers.
51	Reduce charges to the public e.g. swimming pool too expensive to use!!!
52	Plays cape at Steppingstone to be completed soon and open during the week all seasons. Maintain the playground at Steppingstone Park. get rid of mushrooms Grace Avenue Park playground equipment too hot to use in the summer and need more equipment for children under 3 and a sandbox Allenwood Park-- we need ducks in the duck pond
53	How emailing a water aerobics schedule for summer 2019?
54	Bring back Sunday night concerts in Steppingstone Park.

55	classes for kids should be offered later. After school times, such as 4 would be more convenient. My children are in school before then. I would like to see soccer and gymnastics.
56	Walking trails in Kings Point park need better marking. Steppingstone schedule for this year looks better than the past 2 years, which were substandard.
57	Even though we took the time and signed up for several specific email notifications a year or so ago, none arrive for cultural programs; none for Great Neck House; none for Steppingstone events and concerts, few for other events. Your email notification system needs to be greatly improved.
58	Please improve situation with dog mess in Kings Point park trails, winter (x-country) & summer - not enough to have signs designating where dogs can go. Suggest over and over that you create different walkway for dog walkers along the trail off of Steamboat road and leave the rest of the park non-dog walking. Only takes a couple of people not to be responsible that ruins it for everyone. Also suggested kayaking club like sailing club which would have access to club kayaks like club sailboats
59	We have amazing spaces already - some just need improvement. We don't need "more" but should maintain and improve on what we already have.
60	Parkwood Tennis needs to be looked at! This is a facility that is poorly managed. Some staff members do not perform and management does NOT do much to account for complaints. Some instructors spend an entire hour criticizing players in front of group instead of teaching, which is completely unnecessary and management agrees but does nothing to change the situation.
61	Please look into lazy river in winter pool in winter close by and exercise walking indoor area for winter please I heard proposals and would be interested other winter options welcomed
62	Take away unhealthy vending machines at exercise facilities
63	The facilities and spaces are great. Customer service is a turn off. Most lack enthusiasm and customer service skills. Seems like they don't want to deal with you. In person and on the phone. Plus website doesn't have all the information, so you have to talk to someone. That's the biggest deterrent for participating in the programs.
64	There are many positives to the GNPD. Some of the points for improvement of existing parks are listed here. 1. The Playscape: it has been so filthy (speaking from experiences before construction started). Dust balls sitting around for weeks. The bottoms of our feet turning black after playing. Play structures left broken and uncleaned. Books are torn. The workers should be cleaning the toys during many downtimes. 2. Wyngate park: the bee problem returns each year. 3. Cuttermill park: the women's restroom smells awful. We don't use it to even wash our hands. There is also a lack of toddler appropriate structures. Even a simple step-in car (such as the one loved at Eisenhower Park) will go a long way.
65	We LOVE Stepping stone park and the CONCERTS. We wish there was a nice non institutional indoor pool AND we would love regularly scheduled boat rides available for a fee from the

	stepping stone Marina for those of us who don't own boats. There used to be boats that took us from the marina to city island and back and those were wonderful!
66	Great need of an indoor pool facility since about 10 months of the year residents can use it! Please build an indoor pool! Thank you!
67	Playscape staff never answers the phone...
68	Thanks for trying!
69	Pickleball is the fastest growing sport and I know we have 3 courts but we need schedules so people can have others to play worth, it's not fair to pay same price as tennis when there are no programs attached, especially for seniors
70	Indoor pool with a lazy river to walk against the tide! Indoor walking for the winter.
71	We stopped using the pool - too crowded, too expensive, inconvenient hours
72	Therapy and senior programs, community fitness and events, feel like community obligations. The rest should be user funded. Nature is really important. The only comment there is that there are syringes on the beach in steppingstone, otherwise my fav place in all of Nassau
73	We need an indoor pool or lazy river facility
74	We need an indoor pool and a gym with a steam room!!
75	Heat the outdoor pool, in June it is still cold. Build a community gym, add programs for teens.
76	Please stop raising the taxes by building more. Whoever wants more can pay by himself, not our of our pockets as residents who are struggling with these high & unfair taxes, which increase every year.
77	You generally do a really great job. Parks dept staff are friendly and helpful. But if course we always want more. Expanded hours at existing facilities would be a priority over adding new facilities and offerings.
78	More areas to distress. Greener the better. Dogs should be allowed in ALL the parks. Friendliness matters in running a park district. Distribute to all liberally with no judgement.
79	Please enforce the rules at the Parkwood Aquatic Center this summer! Last year was an embarrassment and a health hazard. Thank you.
80	Don't ask for ethnicity
81	Stricter Policy on non-great neck users.
82	Steppingstone summer concerts are A++++ we love all of them. Keep up the good work at this beautiful property! Glad you also made signing up at GN house for space online and easier.
83	Please fix the playground gate at Firefighters park. It's not working properly.
84	Please have the rules enforced !!

85	Guest fees at Parkwood Pool are EXORBITANT! It costs me over \$50 per day to bring in my adult child, spouse, and grandchildren. Last year, I spent more on guest fees than on my membership. That is criminal - it's not as if the facility is so crowded that there's no room for visitors!
86	I would like to see a community garden where the apartment dwellers can have a plot of land in order to plant
87	Please remove the wood chips! Please spray for bugs in Parkwood pool and remove the bees! Thank you.
88	The new computer system rollout was complicated and wonder if it was worth the cost.
89	enforce rules
90	Stepping stone plays ape not stroller accessible. Needs better equipment. Needs covers on outlets
91	Indoor pool an absolute must for year-round fun. The indoor pools in the county are horrible. Great Neck can be the example!
92	Indoor pool would be awesome
93	We have an excellent Park District. It should remain exclusive to residents with the new registration having a shorter expiration date to control abuse. The parks require that rules be enforced. Not well done currently in the system. Vaping, ball playing, animals, kites, alcohol use, people sitting in restricted areas during concerts all overlooked by staff and administration making it most uncomfortable for residents using the facilities. Kindly focus on these issues and security prior to looking at other ways to spend more money.
94	Kings point park needs security to stop the drug sales and abuse on trails so I can feel safe with my kids and alone
95	Please repair the basketball court at Cuttermill Park and add a hand ball court
96	There are too many competing organizations within GN doing the same thing GNPD needs to partner with them to bring quality programs to the youth. This includes competitive sports - no need to have 5 soccer programs in GN. Also, youth classes and programs need to be offered at working parent friendly hours. Not everyone has a stay home parent who can bring their kid to a class that starts at 4pm. Offer an aftercare program that is a mix of after-school care coupled with a rotation of class by picking up the children from the local schools.
97	Please add more outdoor racquetball courts and basketball court at Allenwood Park. Please post signs on racquetball court that it is not used for soccer balls, basketballs and scooters. It is becoming a problem.
98	We need indoor recreation spaces including pools because we have a 6-month winter here. Thank you! We love the parks and staffs. You guys are great.
99	Please plant more trees on Memorial fields. It's hot hell in summer. I also wish Park District would educate and offer services to local residents about environmental aspects like planting native plants, alternatives to pesticides and insecticides etc.

100	Ensure that there is a working bathroom in all playground areas.
101	Make existing pedestrian areas (sidewalks, park trails, parking lots, etc...) more pedestrian friendly e.g. cut back encroaching shrubs, even the pavement, drain flooded areas, enforce snow/ice removal, Thank you
102	I wish there was more programs for teenagers such as yoga. I am not aware of any Bike trails. Middle neck road is too narrow for 2 lanes for cars. If one lane was dedicated to the bikes, there could be more teenagers and adults biking. There should be more speed bumps on the roads. Old mill road between Polo and Middle neck is racing lane for cars. There are awkward intersections in town that very dangerous. Cars can turn 3 different directions when light is green which causes chaos for cars trying to go directly. It is nothing to do with park district but just saying.
103	Park becomes very crowded (Allenwood) and older kids riding their bikes quickly dangerous to younger ones
104	Listing of Movies at Great Neck House should be available further in advance.
105	survey is too long
106	More lifeguards. Train Parkwood personnel to deal with bad behavior by residents. Educate residents about health/safety/sanitary issues involving the pool - NO BABIES in the main pool. No children in the walking lane. No swimming in the walking lane. The walking lane is for walking...
107	Opening Allenwood Park to dogs was your greatest accomplishment. Increasing park facilities that are dog friendly would be even greater. We would also like to see an increase in both indoor and outdoor basketball facilities
108	Our community should have a bike and walking lanes! The community should also encourage residents to compost, with composting areas.
109	I was disappointed to see that Rubix Kube was not coming back this summer. My family and friends enjoyed that concert last year tremendously. I enjoyed the Fall Harvest Festival on Columbus Day - my daughter was excited for the free pony rides. Please keep that event on the calendar. For the Parkwood camps, would there ever be an option for half day? I would be more inclined to sign my daughters up if the half day, less money option was available. We value our parks and appreciate you taking the time to take into account the community's feedback. Good luck!
110	An indoor pool would be great as would an indoor track. Dog owners don't need any more parks. The radio at night when an older crowd walks in the lazy river is too loud. I would expand the community gardens and have somebody who could advise on a weekly basis. A garden as exists by the Clover Drive school.
111	Your website needs attention. Registration is not user friendly. Attention to details is poor. One of the least successful websites I have ever used. You need a new and better website designer who understands how to create a clear and user-friendly site.
112	You should remove the wood chip at memorial field and instead do blocks

113	What trails? Would be good to have bike path on road and in parks throughout the park district.
114	Staff needs to be more informed with information at all facilities, not just the one they work at!! Never get the right information or they really don't know- then it is not available at another location if you need to know about another facilities activities.... just doesn't make sense. More staff information on what is happening and when!
115	Please bring back the old stage at steppingstone park. The new one is too boxy and the performers look smaller. Also move the stage back to the position of the old stage so you can see the sunset and use the natural slope of the land to see the show. The new stage is a waste of my tax money. Also, a show every weekend on Saturday and Sunday nights. The park district does not have to compete with the gyms. And the school district for programs and facilities. Maintain what you have and keep the prices affordable. Lower the price for out of resident children at Parkwood my grandchildren love the facility.
116	I would like to see more money spent on youth programs after school ... instead of so many concerts in the summer. Concerts sat night Sunday night. it's too much. spend money on sport fields, rec programs mini golf etc. 1 concert night a weekend in the summer.
117	Please rebuild bathrooms in Lakeville park, and if possible, have them open year-round!
118	Would be great to have an indoor pool that is open on Sundays and an indoor playground for winter/rainy days.
119	Fix the parks put gates and mats, keep pool clean, make more programs for kids
120	I would pay an additional fee for golf course and lessons if possible.
121	I love all the programs the park district has in the summer, from children's programming, camp, concerts, events, etc. I wish there were more things to do and events in the fall and winter when the weather is not good and we are looking for things to do with our kids. I also hesitate to take my kids to the parks because of the wood chips. They make a mess, my kids play with them, they stick to everything, they get splinters. Sometimes I venture to Manhasset and port Washington to take them to play in parks because they have padded floors instead of the wood chips. I also do not like taking them to Cuttermill park and Allenwood park because of all the sand, which breeds lice and other creatures. I appreciate all that we have in great neck and am looking forward to seeing the improvements and what's next.
122	HEALTH IS WEALTH
123	Enforcing rules at facilities, especially the pool
124	I do love our park
125	Please maintain the Steppingstone concerts as free event for park district members. It is a performance space with frequent weather issues- investment in more expensive entertainment that you are currently booking is not called for. We need more commuter parking. We need better and faster attention when it snows or is

	icy. The Park District should work the Village of GN Plaza to have sidewalks and streets which access station cleared. This hasn't been done well.
126	Great Neck House needs an update. Interior is dark and gloomy and often the temperature is either too hot or too cold.
127	An indoor walking track would be a very important amenity to offer residents who often need this for health reasons.
128	Parkwood pool needs a better seating system. Very overcrowded. Little regard for food regulations
129	Please consider a boardwalk/ walking or running trail along East Shore Road, among other ways to expand the park district programs.
130	Parking needed particularly in downtown area of Plaza, instead you ate building a park and taking away parking spots, when there is a perfect park on Gilcrest
131	Tons of bees at Steppingstone and Kings Point Park are an issue. I didn't register my daughter for Camp Parkwood because of the bees at Steppingstone last year.
132	Improve communication about programs, select staff who are focused on the growth of programs and the community they service over themselves. Improve the website. Support programs that serve ALL residents and focus on having innovative, all-inclusive and comprehensive choices.
133	I love the Park District and feel very fortunate that we have so many recreational choices. Though being older (75) I've been finding that many Steppingstone concerts are geared to younger residents.
134	Please improve safety getting to parks and around parks - maybe traffic calming features around the parks to make it easier for kids and seniors to cross the streets to get to the parks.
135	More durable surfaces on the outdoor playgrounds, instead of wood chips/dirt/sand. Aquatic center needs to do something to improve the bumble bee situation.
136	GET RID OF THE MULCH. WE HATE IT
137	I would LOVE some outdoor running/walking trails, or to find out more information if such already exist.
138	I would love to have access to a community garden - apartments don't allow for much gardening! I'd also love more places to bring my dog. We'd go to parks more if we could bring her.
139	Kings point park needs the biggest improvement out of all the parks. There needs to be an appropriate parking lot made on Redbook. There school be a playground on the Redbook side as well: The fields are always wet; they need to be made into proper open fields and baseball fields with better seating.

	The great neck house also needs a big renovation.
140	<p>GNPD purpose is for open space, parks & recreation, continue to work with what is already the GNPD.</p> <p>Strongly suggest, resident dog owners are required to apply and register their dogs annually at Great Neck House to have their dog go into any authorized park not just the Dog Park. The dog should have a GNPD collar so employees and patrons of the parks know the dog has been approved to be in the park.</p> <p>Children and adult's safety need to come ahead of dog owner's preference.</p> <p>Use park cards at all parks. Too many outsiders use the GNPD parks as their go to parks but don't pay taxes/fees for use.</p> <p>Work with the school district to combine programs, bldg. use, etc.</p> <p>GNPD has limitations and has to be able to explain to the residents there are limitations to what can be done.</p>
141	District does a great job, but indoor facilities are lacking
142	Equal enforcement of all rules in all parks. In speaking about Trailways/walkways/pathways, an additional trail (second to the one in KP Park) would be nice to have. More parks that allow dogs. Dog poo bags at all entrances to said parks (especially Allenwood)
143	The equipment at the playgrounds are too high and too advanced. There is no proper barrier between the little kid areas and the big kid areas. Mixing the two groups can be very dangerous. For most park playgrounds we have been to, the equipment is even too high for the big kids. Excitement does not equal to height. Also, playground rules need to be better reinforced so we can create a safer environment for all children at play.
144	Doing a great job with the master plan and soliciting the community.
145	Excellent park service!!
146	Def more indoor venues. Utilize current buildings in winter months
147	Parkwood pool is FAR too noisy now. Staff blast music at all open hours in lazy river and aquacise classes. ESTABLISH DAILY POOLWIDE "QUIET HOURS" AND ENFORCE THEM. i have been a pool regular for 30 years and the changes in noise level over the past five years are appalling.
148	Fix the website. It's awful!